# **Quality Policy**

## Electrum Automation AB

### **Quality policy**

Electrum Automation AB develops and delivers advanced electrical systems characterized by high quality, reliability and functionality. Our operations are founded on a strong commitment to quality, where every employee plays an essential role in ensuring that our products and services meet or surpasses customer requirements and expectations.

#### **Our Quality Principles:**

- Customer needs are at the core of our operations, and solutions are delivered with a focus on safety, sustainability, and technical excellence.
- Through systematic and continuous improvements, our operations are constantly evolving.
- We take responsibility for quality at every stage from development to delivery.
- The negative impact of human error on quality should be minimized to the greatest extent possible.
- We promote a culture where learning, collaboration, and accountability are central to our quality efforts.
- All employees are provided with the necessary competence and conditions to contribute to the achievement of our quality objectives.

#### **Governance and Control:**

- We establish measurable quality objectives that are regularly monitored and evaluated.
- Senior management is actively engaged in quality work, ensuring integration in all our business operations.

#### **Our Commitment:**

Quality is an integral part of our business strategy and a prerequisite for long-term customer relationships and sustainable growth.

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